

## Work Programme for Customer & Central Services Overview & Scrutiny Committee 2010 – 2011

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
1.	17 <sup>th</sup> January 2011	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
2.		Draft Budget 2011/12	To consider budget proposals for 2011/12 (including the capital programme)	
3.		Fees & Charges	To consider fees and charges proposals for 2011/12.	
4.	Additional January 2011 meeting (24 <sup>th</sup> )	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
5.		ICT Strategy	To consider the Council's draft ICT Strategy prior to receipt by the Executive.	
6.		Your Space	To consider a post implementation review of the Your Space programme and next steps.	
7.	21 <sup>st</sup> February 2011 (Reserve)	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
8.		Treasury Management	To consider the Quarter 3 Treasury Management report.	

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9.		Quarter 3 Budget Monitoring	To consider budget monitoring information for the third quarter of 20010/11.	
10.	21 <sup>st</sup> March 2011	Portfolio Holders' Updates	To receive a brief verbal update from respective Portfolio Holders.	
11.		ICT Review	To consider options regarding a wide ranging review of the Council's ICT requirements	
12.		Quarter 3 Performance Monitoring	To consider performance monitoring information for the third quarter of 20010/11	
<b>Other Items to be Considered – Date to be Determined</b>				
13.	tba	Medium Term Accommodation Strategy	To consider the Council's draft medium term accommodation strategy and timetable.	
14.	tba	Property Function Restructure	To consider proposals regarding a restructure of the Council's Property function.	
15.	tba	People Strategy	As agreed at the Corporate Resources OSC meeting of 1 March, to consider the underpinning action plans supporting implementation of the Council's People Strategy.	

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16.	tba	Community Engagement Strategy	To consider a progress report regarding implementation of the action plans contained within the Council's Community Engagement Strategy approved by the Executive in June 2010.	
17.	tba	Revenues & Benefits Inspection	To consider the outcomes flowing from an external inspection of the Council's Revenues & Benefits service.	
18.		Recovery Programme for Customer & Shared Services Directorate	To consider progress made to date with the recovery programme for the Customer & Shared Services Directorate.	
19.		Total Place	To receive an update regarding the Total Place agenda.	